

Municipality of Port Hope Presentation



Community Care
NORTHUMBERLAND

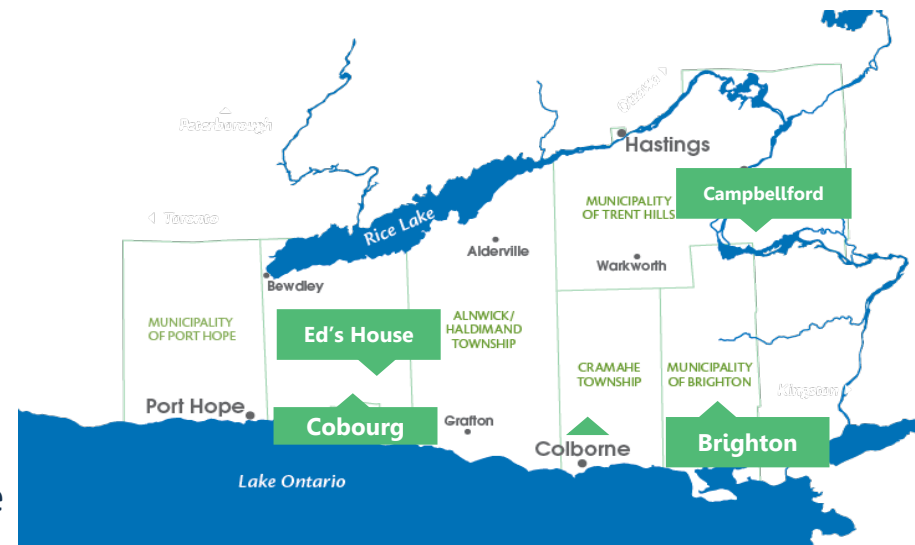
About Community Care Northumberland

Established in 1988, Community Care Northumberland (CCN) is a not-for-profit community support organization in Northumberland County.

CCN staff and volunteers work out of three local offices (Campbellford, Brighton and Cobourg) and two satellite offices (Port Hope and Colborne), plus Ed's House Northumberland Hospice Care Centre (1301 Ontario Street, Hamilton Township).

Clients can phone their local CCN office to request service or information.

We offer programs and services geared towards seniors, adults with disabilities, hospice clients and their families and caregivers, and those recovering from illness or injury.



MISSION

To improve the health and wellbeing of our community through the creation, coordination and delivery of relevant community-based programs

VISION

Improving the quality of life for individuals in our communities

VALUES

Accountability; Collaboration; Generosity; Inclusivity; Innovation; Respect; Creating opportunities for staff and volunteers to contribute to their own and CCN's success

Our Human Resources

STAFF

Approximately **70 full and part-time staff** members work out of the Community Care offices throughout Northumberland County and Ed's House Northumberland Hospice Care Centre

VOLUNTEERS

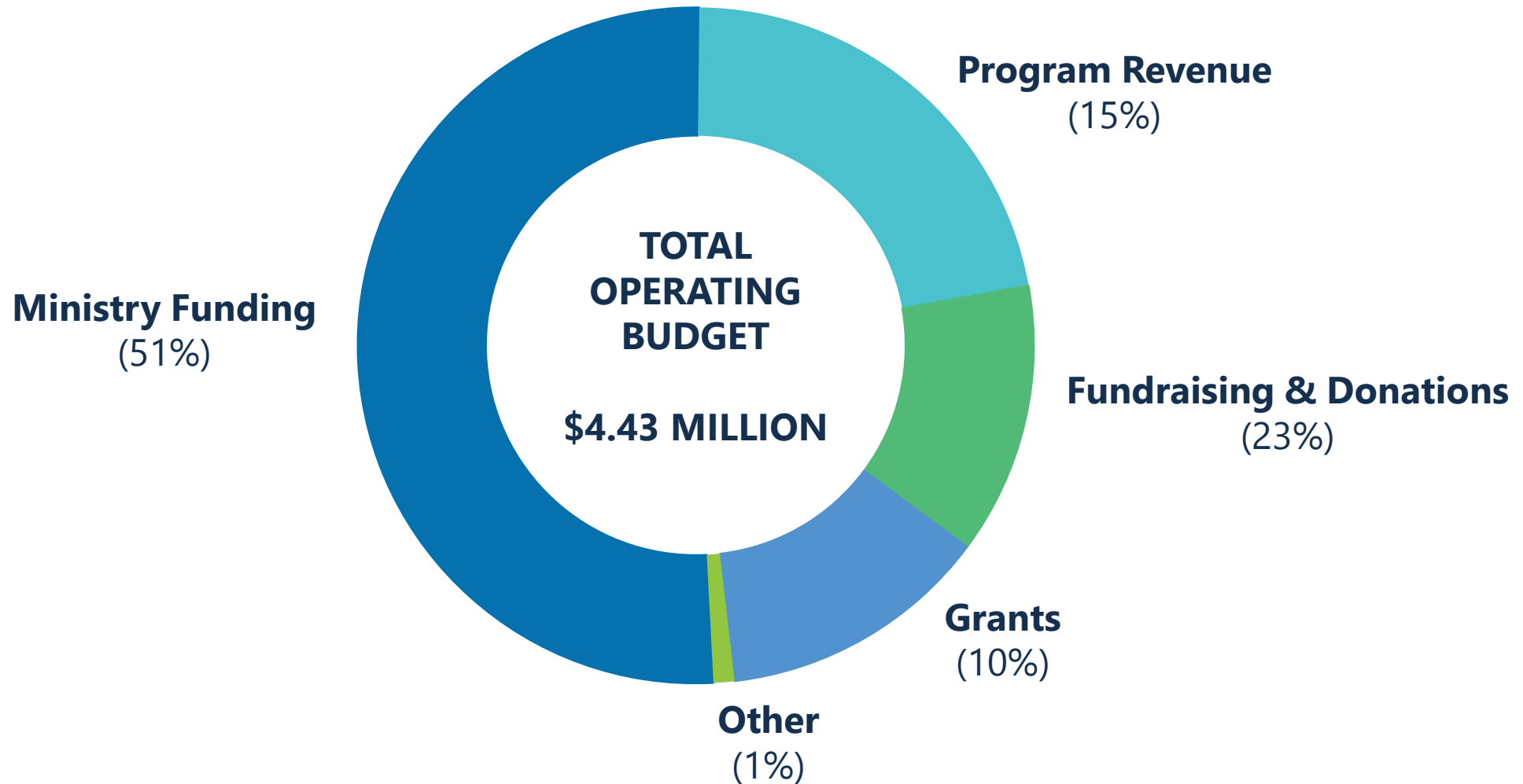
576+ volunteers provide **41,886+ annual volunteer hours** to a variety of CCN core programs, committees and Board Of Directors

CLIENTS

4873+ clients; all clients are registered by staff or approved by partners prior to receiving service

Our Sources of Revenue & Support

Year Ending March 31, 2021



Our Impact Serving Almost 5000 Residents In the County



37,620

Meals on Wheels delivered



26,241

essential drives completed



470

home help & maintenance clients supported



17,517

social and safety visits provided by staff and volunteers



222

virtual exercise class participants



231

Home at Last (HAL) clients supported



431

community hospice clients supported



109 plus

residents and their families supported at Ed's House

**Based on 2021-22 actuals*

Our Core Programs

Nutrition

Our nutrition services ensure our clients have access to nutritious and affordable meal options. Our nutrition services include:

MEALS ON WHEELS



COMMUNITY DINERS



In-Home Support

Our in-home services help clients maintain their homes and transition from hospital to home.

HOME HELP

HOME FIRST

HOME MAINTENANCE

HOME AT LAST

Our Core Programs

Transportation

This program provides affordable, accessible transportation to clients throughout the county.

VOLUNTEER DRIVERS

RURAL ROUTE TRANSPORTATION

SPECIALIZED TRANSPORTATION



Wellness

This program supports the health and wellbeing of our clients.

EXERCISE & FALLS PREVENTION

CLASSES & WORKSHOPS

SOCIAL GROUPS

TELEPHONE REASSURANCE CALLS

FRIENDLY VISITING

PERSONAL DISTRESS ALARMS

Ed's House Northumberland Hospice Care Centre

RESIDENT CARE

Offered at Ed's House Northumberland Hospice Care Centre

📍 1301 Ontario Street, Hamilton Township

- 24/7 care & support for residents, families and loved ones
- **No cost** to the client and their family with priority given to clients of and/or those with family residing in Northumberland County, with valid OHIP
- 6 resident suites
(plus 4 future suites when funding becomes available)



HOSPICE SERVICES – Community Outreach Team

Services offered at Ed's House:

*offered at **no cost** to clients, families and loved ones

- Clinical Navigation
- Visiting Hospice Services
- Supportive Care Counselling
- Grief & Bereavement Care & Counselling

www.edshouse.northumberlandhospice.ca



How to Access Services

REFERRALS

Individuals can:

- 1) Self-refer
- 2) Be referred by a family, friend or caregiver
- 3) Be referred by a doctor, primary care provider or another community service provider

For Ed's House, a referral from a healthcare provider is required and admission criteria must be met.

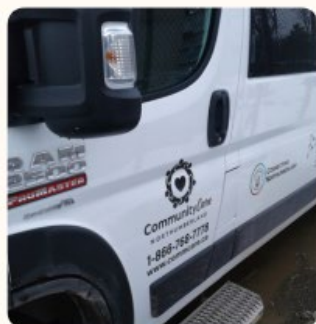
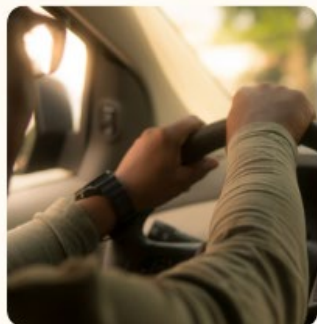
ELIGIBILITY CRITERIA

Anyone – no matter their age/income level – can access CCN services. Some services do have eligibility criteria, but we strive to provide information, a referral or direct services to all who inquire.

FEES

There is a fee for some of the services we provide – e.g. Home Help and Maintenance, Meals on Wheels, Transportation, Community Dinners and some Wellness classes

Thank you & Questions



RECOGNIZING PORT HOPE'S CONTRIBUTIONS TO CCN:

- Capital Campaign funding for Ed's House
- Annual Grant for our Rural Transportation Program
- Providing opportunities to partner through the Ruth Clarke Centre, Jack Burger Sports Complex, etc.
- CCN wants to recognize the council and staff as being approachable and willing to work with local not-for-profits

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